



TERMS OF USE FOR CLOAKROOMS, LOCKERS AND UMBRELLA STANDS IN THE BAVARIAN STATE PAINTING COLLECTIONS (BStGS)

1. Items (coats, umbrellas, larger bags, rucksacks etc.) can be handed to cloakroom staff for a charge of 1 euro per cloakroom token. Upon payment, the user agrees to the following terms of use:
2. The BStGS is only liable for items left in the cloakroom in the case of intentional or grossly negligent breach of storage obligations by its staff. Liability is restricted to the current value of each item exchanged for a cloakroom token. The maximum compensation fee for a case of damage is 500 euro. The user is obliged to inform cloakroom staff if bags must be placed on the floor, for instance if the contents of the bag are breakable.
3. Cloakroom staff must be informed immediately of any loss or damage to items in the cloakroom, or the loss of a cloakroom token. In the absence of a cloakroom token, items may only be returned from the cloakroom if the user can demonstrate that they are the authorised recipient. The recipient must sign a declaration form for the return of the property. The procedure for items that are not collected from the cloakroom is the same as that for lockers that are not emptied. (See: sections 6, 7, 9)
4. Lockers can be used for a deposit (1 or 2 euro coin) to store items during opening hours. It is forbidden to leave chemicals, or dangerous and health-hazardous substances and items in the lockers. This includes weapons and drugs ect.. It is not permitted for one person to use several lockers. There is no entitlement to the use of a locker. By using a locker you agree to the binding terms of use.
5. Each locker used must be emptied daily at least 10 minutes before the building closes. For security reasons, lockers that are not emptied will be opened and emptied by security staff after the building is closed.
6. After the compulsory clearance of the lockers, their contents will be kept by the administration of BStGS for a maximum of 8 weeks and can be collected from there after emailing fundsachen@pinakothek.de to arrange a time. If the storage period has elapsed, the contents of the locker will be used in favour of BStGS. Items such as rubbish, returnable bottles and perishable food will be disposed of immediately.
7. A flat rate fee of 10 euro will be charged for emptying lockers and storing items. The 1 or 2 euro coin deposit in the lockers will be kept and offset against the amount. The contents of the locker will only be returned upon payment of the 10 euro fee, submission of a declaration of ownership and presentation of ID.



8. Unlocked lockers are considered unused. No liability is taken for their contents. The BStGS reserves the right to open and empty unlocked lockers without an express request to clear them. A fee of 10 euro can be charged for this. Section 4, lines 2, 3 and section 6, line 3 and section 9 apply.
9. Sections 6 and 7 apply to collection.
10. The BStGS is not liable for any loss or damage to items in lockers, with the exception of intentional or grossly negligent treatment by BStGS staff or agents.
11. The user is liable for any damage caused by them or the stored items. Improper use or damage can result in legal consequences and may be prosecuted.
12. For security reasons, or if the terms of use are violated, the BStGS is entitled to open and empty lockers at any time and without an express request to clear them.
13. BStGS staff must be notified immediately of the loss of a locker key or malfunction or damage to the lock mechanism. If a locker key is lost, the user is liable for arising damages and the cost of replacement and installing a new cylinder. A processing fee of 25 euro will be charged.
14. No liability is taken for items that were not stored securely, such as umbrellas left in the entrance area or clothing hung on unattended coat racks. The exception is damage caused by the intentional or grossly negligent acts of BStGS staff or agents.

The terms of use come into force on 30.01.2026. They may be subject to future amendments.

Munich, 29.01.2026

Anton Biebl
Director of the Bayerische Staatsgemäldesammlungen